

Anti-Discrimination Notice and Multi-Language Interpreter

American Health Advantage of Oklahoma (HMO I-SNP), offered by American Health Advantage of Oklahoma, complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. American Health Advantage of Oklahoma does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

American Health Advantage of Oklahoma:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact American Health Advantage of Oklahoma Member Services.

If you believe that American Health Advantage of Oklahoma has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: American Health Advantage of Oklahoma, ATTN: Member Grievances, 201 Jordan Road, Suite 200, Franklin, TN 37067, telephone: 1-866-583-4649 (TTY/TDD 711) 8:00 A.M. to 8:00 P.M., seven (7) days a week, October 1 through March 31; 8:00 A.M. to 8:00 P.M., Monday to Friday, April 1 through September 30, fax: 1-844-280-5360, email: Compliance@AmHealthPlans.com.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, American Health Advantage of Oklahoma Member Services is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



Disclaimers

English

American Health Advantage of Oklahoma complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATTENTION: If you speak limited English, language assistance services, free of charge, are available to you. Call 1-866-583-4649 (TTY/TDD: 711).

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-583-4649 (TTY/TDD: 711).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-583-4649 (TTY/TDD: 711).

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-583-4649 (TTY/TDD: 711)번으로 전화해주십시오.

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-583-4649 (TTY/TDD: 711)。

ພາສາລາວ (Lao)

ຂໍຄວນລະວັງ: ຖ້າທ່ານເວົ້າພາສາອັງກິດຈຳກັດ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສຍຄ່າ, ມີໃຫ້ທ່ານ. ໂທ1-866-583-4649 (TTY/TDD: 711).

Français (French)

ATTENTION ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-583-4649 (ATS : 711).

(Arabic) للعربية

انتباه: إذا كنت تتحدث الإنجليزية محدودة، خدمات المساعدة اللغوية، مجاناً، متاحة لك. اتصل على 1-866-583-4649 (TTY/TDD: 711).

Tagalog (Tagalog – Filipino)

ATTENTION: Kung nagsasalita ka ng limitadong Ingles, mga serbisyo ng tulong sa wika, nang libre, ay makukuha sa iyo. Tumawagsa 1- 866-583-4649 (TTY/TDD: 711)



ကဗာနုန် (Burmese)

သတိပို့ရန် - အကယုၣ် သဠည ဝုမန္တဝကား ကို ဝေပုဟပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အကြံက စီစဉ်ဆောင်ရွက်ပေးပါမည့်။ ဖုန်းနံပါတ် 1-800-399-7524x (TTY:711) သို့မဟုတ် ဝေခင့်ဆိုပါ။

ไทย (Thai)

ข้อควรระวัง: หากคุณพูดภาษาอังกฤษได้จำกัด โทร 1-866-583-4649 (TTY/TDD: 711)

اردو (Urdu)

توجہ: اگر آپ محدود انگریزی بولتے ہیں تو زبان کی معاونت کی خدمات، مفت، آپ کے لئے دستیاب ہیں۔ کال 1-866-583-4649 (711: ڈی ڈی ٹی / ڈی ڈی ٹی) 4649

Hmoob (Hmong)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-866-583-4649 (TTY/TDD: 711).

برای ساخت (Farsi)

توجه: اگر شما به زبان انگلیسی محدود صحبت می کنید، خدمات کمک به زبان، به صورت رایگان، در دسترس شما هستند. تماس با 1-866-583-4649 (TTY/TDD: 711)

tsalagi gawonihisdi (Cherokee)

Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi].. Call 1-866-583-4649 (TTY/TDD: 711).

